



## **P R E S S   R E L E A S E**

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### ***Mid South Synergy Completes Full Power Restoration***

**As of midnight Monday, 9/22, Mid South restored 100% of our service territory with electric power. Our success is tied directly to our commitment to our members.**

**“Relationships, trust and planning were the keys in getting the lights back on for our customer-members, said Mid South Synergy general manager Kerry Kelton. “Our *local* crews, our *local* contractors, our *local* business vendors together with help from other electric cooperatives across Texas came together and worked the plan to achieve the fruits of success our customers are enjoying today throughout our 1600 square mile service territory.**

**Within four hours after IKE hit our recon teams fanned out from our headquarters in Navasota. With a total strength of less than 100 men, our recon teams went into action assessing the damage and reported back within one day. Our tree cutting crews along with construction crews then moved in repairing the damaged poles and lines to make ready for transmission power from Entergy. “In areas where Entergy transmission is normally provided but was not available at the time because of IKE, our systems operations team worked with Brazos Electric to back feed (from ERCOT) areas in Madison, Grimes, Walker and even a portion of Montgomery County, said Mid South’s Ed Marek. By last Tuesday 9/16 we were 75% restored throughout our territory and began to consolidate a majority of our crews to accelerate our work in the damaged areas of Montgomery County. By Saturday evening, 9/20 we had restored power to over 95% (about 16,500 customers) throughout all of our service territory. As of Sunday morning 9/21, less than 500 of our Montgomery County customers were without power. Our crews worked until midnight on Monday 9/22 working trouble calls on individual service outages.**

**We greatly appreciate our customers’ patience, positive support and understanding in this emergency situation. “I am extremely proud of our crews, contractors and help from other electric cooperatives from around the state” said Mid South general manager Kerry Kelton. “What we estimated to take longer, we rallied and rose to the challenge of restoring power to our members quickly. Because of vital planning and communication, we accomplished a big task for our members”.**

*Mid South Synergy is a Touchstone Energy electric cooperative operating service to just under 23,000 meters in Grimes, Brazos, Madison, Walker, Montgomery and Waller Counties. Please visit our website at [www.midsouthsynergy.com](http://www.midsouthsynergy.com)*

*Touchstone Energy is a national alliance of local, consumer-owned electric cooperatives providing high standards of service to customers large and small. More than 640 Touchstone Energy cooperatives in 46 states are delivering energy and energy solutions to approximately 22 million customers every day. Touchstone Energy cooperatives serve their members with integrity, accountability, innovation and longstanding commitment to communities.*