



P R E S S R E L E A S E

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SPECIAL ANNOUNCEMENT TO MID SOUTH SYNERGY CUSTOMERS

Mid South Synergy continues its electric power restoration efforts in the aftermath of Hurricane Ike. We expect parts of our service territory in the Montgomery and Huntsville areas to take longer to restore due to damaged and unavailable transmission supply from Entergy Texas. Please make arrangements to be without power at least one week in these areas. Please know that Mid South Synergy is attempting to back feed all areas of its service territory from reliable transmission sources for full power restoration of its entire system. If you are still without power, please utilize the automated outage reporting system by dialing 1-888-525-6677 option 1. Please visit our website for updates as well as local media outlets for the latest from Mid South Synergy. Thank you for your support, patience and cooperation in this emergency situation.

Stay tuned to your local media for further updates, especially if you cannot get through to us by telephone. We appreciate our members' patience and support during this time.

Mid South Synergy is a Touchstone Energy electric cooperative serving just under 17,000 members in Grimes, Brazos, Madison, Walker, Montgomery and Waller Counties. Please visit our website at www.midsouthsynergy.com

Touchstone Energy is a national alliance of local, consumer-owned electric cooperatives providing high standards of service to customers large and small. More than 640 Touchstone Energy cooperatives in 46 states are delivering energy and energy solutions to approximately 22 million customers every day. Touchstone Energy cooperatives serve their members with integrity, accountability, innovation and longstanding commitment to communities.